

## Important Terms & Information

**Appeal Process:** Any customer who by reason of special circumstances, believes that these rates have been incorrectly applied to his or her account, may, within thirty (30) days after the billing date, appeal to the District Manager or to such appeal panel as may be appointed by the Board. Any disputes not resolved by such an appeal may be further appealed to the Board of Directors within fifteen (15) days after a notice of decision has been given. The filing of an appeal shall not postpone the due date of the billing.

**Ccf** = 100 cubic Feet = 748 gallons

**Due Dates:** You are billed bi-monthly for water service. Bills are payable upon presentation and delinquent 50 days after the service period ends. Failure to receive a bill does not excuse late payment. Any unpaid balance at the next reading date will be subject to a 10% penalty.

**(EDU) Equivalent Dwelling Unit:** Any mobile home pad, apartment, separate structure of building with habitable space or facilities that could be used for living, sleeping, eating, or cooking, which could be rented and/or occupied by an individual or family. This does not include a home business, which is contained within a single structure (including an attached garage) and operated by occupant.

**Examine your bill:** Important information is contained on your water bill. If there are errors on your bill please contact us immediately. Verify that we have the correct service address, mailing address, EDU'S, Owner Name, and Rate Code. See "appeal process" above for more information.

**Fire Hydrant Maintenance Surcharge:** Each customer's water bill will reflect an additional \$2.00 fee collected for the Town of Paradise.

**New Owners:** New owners of property are placed on the "B" rate automatically. Your rate will be recalculated in April after you have owned the property for one year.

**Rate Codes:** Rate codes are listed after each service rate in parenthesis. Examine your bill to ensure that the correct rate code is listed.

**Sealed Meters:** You may have your meter sealed to reduce your bi-monthly service charge. Water cannot be drawn from a sealed meter. Meters sealed for non-payment require full payment of account plus any sealed meter charges in order for water service to be restored.

**Who can receive a bill:** District policy requires that the "recorded owner receive the water bill". Delinquent bills constitute a possible lien on the property. Duplicate bills for tenants or other parties are available upon request, for an additional \$1.00 per bill, per billing period.

Visit us at : [WWW.PARADISEIRRIGATION.COM](http://WWW.PARADISEIRRIGATION.COM)

## Irrigation/Residential Irrigation

Bi-Monthly Service & Quantity Charges

5/8" & 3/4" Meter	\$30.18	(I1/I2)
1" Meter	\$37.04	(I3)
1-1/2" Meter	\$54.19	(I4)
2" Meter	\$74.77	(I5)
3" Meter	\$122.80	(I6)
4" Meter	\$191.36	(I7)

### Quantity Charge

<b>Irrigation:</b>	\$0.28 per Ccf
<b>Residential Irrigation:</b>	\$35.51 first 53 Ccf
	\$0.28 Ccf over 53 Ccf

**Note:** Irrigation and Residential Irrigation accounts are defined as those using water on two or more acres to produce a crop for commercial use. As of 1/1/90 no new Residential Irrigation accounts have been allowed.

## Outdoor Recreation Rate

Service Connection Size	Bi-Monthly Service Charge
5/8 & 3/4"	\$54.52
1"	\$91.04
1-1/2"	\$181.54
2"	\$290.56
3"	\$545.13
4"	\$908.73

### Quantity Charge

0-1500 Ccf	\$0.28 Ccf
1501-3000 Ccf	\$0.48 Ccf
Over 3000 Ccf	\$0.67 Ccf

The outdoor recreation rate is for customers that their primary use of water is to support outdoor recreation activities. An application is required.

## Fire Service Connection Charges

Detector Meters—Billed Quarterly

Service Connection Size	Quarterly Service Charge
2"	\$36.35 (FS2)
4"	\$72.69 (FS4)
6"	\$109.04 (FS6)
8"	\$145.38 (FS8)

### Quantity Charge

\$1.06 per Ccf

Any structure that is served with a separate connection to the District's water system that is designed to provide water to fire suppression systems such as fire sprinklers. Reflecting potential demand on the District's water system, the quarterly service charge is based on the size of the service connection. All water metered by the "detector" meter will be billed at the highest residential rate currently in effect.



## Rate Schedule

Effective: 01/01/2008 Billings

Meter sizes and Billing codes are now listed on each PID water bill.

Please take the time to compare your next bill with the information contained in this brochure.

- Important Terms & Information
- Residential Rates
- Sealed Meter Rates
- Multiple Family (Units)
- Residential/Care Facilities
- Business & Commercial
- Irrigation/Residential Irrigation
- Fire Service Connection Charges

5325 Black Olive Drive  
PO Box 2409  
Paradise, CA 95967  
530-877-4971

**Residential**  
Bi-Monthly Service & Quantity Charges

**A Rate (RA): \$41.20**

(Based on total annual usage: Less than or equal to 85 Ccf from 4/1 of previous year thru 3/31 of current year).  
**All meter sizes**

**Quantity Charge:**  
\$0.67 per Ccf  
All usage

**Who Qualifies for this Rate?** Residential Customers who have owned service address for longer than 1 year and who use less than 85 Ccf during prior year. Be sure to check your bill for your current rate.

**B Rate (RB): \$54.52**

(Based on total annual usage: More than 85 Ccf from 4/1 of previous year thru 3/31 of current year).  
**All meter sizes**

**Quantity Charge:**

First 70 Ccf	\$0.67 Ccf
71-150	\$0.87 Ccf
151& up	\$1.06 Ccf

**Sealed Meters**  
Bi-Monthly Service Charge

**Sealed Rate (SLD):** Bi-Monthly Service Charge: 1/2 of A -Rate (current sealed rate: \$20.60)  
Plus Fire Hydrant Fee of \$1.00  
**All meter sizes: Residential/ Business/ Irrigation**

Service Fees for Seal/Unseal : \$20.00 per service call

**If you feel there is a discrepancy in your Service Charge, you must fill out an appeal form within thirty (30) days of your billing date. See “ Important Terms and Information” section of this rate brochure for more information.**

**Multiple Units**  
Bi-Monthly Service & Quantity Charges

**Multi-Family (Unit) C Rate (MFC): \$35.75 per edu\***  
Based on total annual usage: Less than or equal to 85 Ccf per EDU from 4/1 of previous year thru 3/31 of current year.

**All meter sizes**                      **Quantity Charge:** \$0.67 per Ccf  
All usage

**Multi-Family (Unit) D Rate (MFD): \$41.80 per edu\***  
Based on total annual usage: More than 85 Ccf per EDU from 4/1 of previous year thru 3/31 of current year.

**All meter sizes**                      **Quantity Charge:** \$0.67 per Ccf  
All usage

**Multiple Unit Charges:** Any mobile home pad, apartment, separate structure of building with habitable space or facilities that could be used for living, sleeping, eating, or cooking, which could be rented and/or occupied by an individual or family. This does not include a home business, which is contained within a single structure (including an attached garage) and operated by occupant. Due to continuing consumption increases, each and every multiple unit (space with mobile, residential/business or residence regardless of size) occupied or unoccupied, will be charge the appropriate service fee times the number of multiple units or EDU. All water used will be billed at the lower tier.

*\* equivalent dwelling unit*

**Residential Care Facilities**  
Bi-Monthly Service & Quantity Charges

**Residential/Care Facilities (RCF): \$54.52 per calculated EDU**

Any facility which provides short term or long term residential housing and care will be charged Multiple Unit Charges calculated on an EDU factor based on their prior year consumption divided by the average for single family residential for the same period. The Calculated EDU will be multiplied by the “B-Rate” bi-monthly service charge to determine the minimum service charge. All water used will be billed at the lowest tier.

**All meter sizes**                      **Quantity Charge:** \$0.67 per Ccf  
All usage

**Business/Commercial**  
Bi-Monthly Service & Quantity Charges

**5/8” & 3/4” Meter**  
Bi-Monthly Service Fee:        **\$41.20 (BA) (LAA)**  
Must use less than or equal to 85 Ccf from 4/1 of previous year thru 3/31 of current year).

**Quantity Charge:**  
\$0.67 per Ccf  
All Usage

**5/8” & 3/4” Meter**  
Bi-Monthly Service Fee:        **\$54.52 (B1) (LA1)**  
**Quantity Charge:**  
First 70 Ccf                              \$0.67 Ccf  
71-150                                      \$0.87 Ccf  
151 & up                                    \$1.06 Ccf

**1” Meter**  
Bi-Monthly Service Fee:        **\$91.04 (B2) (LA2)**  
**Quantity Charge:**  
First 117 Ccf                              \$0.67 Ccf  
118-251                                      \$0.87 Ccf  
252 & up                                    \$1.06 Ccf

**1-1/2” Meter**  
Bi-Monthly Service Fee:        **\$181.54 (B3) (LA3)**  
**Quantity Charge:**  
First 233 Ccf                              \$0.67 Ccf  
234-499                                      \$0.87 Ccf  
500 & up                                    \$1.06 Ccf

**2” Meter**  
Bi-Monthly Service Fee:        **\$290.58 (B4) (LA4)**  
**Quantity Charge:**  
First 373 Ccf                              \$0.67 Ccf  
374-799                                      \$0.87 Ccf  
800 & up                                    \$1.06 Ccf

**3” Meter**  
Bi-Monthly Service Fee:        **\$545.13 (B5) (LA5)**  
**Quantity Charge:**  
First 700 Ccf                              \$0.67 Ccf  
701-1500                                    \$0.87 Ccf  
1501 & up                                    \$1.06 Ccf

**4” Meter**  
Bi-Monthly Service Fee:        **\$908.73 (B6) (LA6)**  
**Quantity Charge:**  
First 1167 Ccf                              \$0.67 Ccf  
1168-2501                                    \$0.87 Ccf  
2502 & up                                    \$1.06 Ccf

Business Accounts charged by meter size not number of multi-units