Important Terms & Information

Appeal Process: Any customer who by reason of special circumstances, believes that these rates have been incorrectly applied to his or her account, may, within thirty (30) days after the billing date, appeal to the District Manager or to such appeal panel as may be appointed by the Board. Any disputes not resolved by such an appeal may be further appealed to the Board of Directors within fifteen (15) days after a notice of decision has been given. The filing of an appeal shall not postpone the due date of the billing.

HCF = 100 cubic Feet = 748 gallons

Due Dates: You are billed monthly for water service. Bills are payable upon presentation and delinquent 50 days after the service period ends. Failure to receive a bill does not excuse late payment. Any unpaid balance at the next reading date will be subject to a 10% penalty.

(EDU) Equivalent Dwelling Unit: Any mobile home pad, apartment, separate structure of building with habitable space or facilities that could be used for living, sleeping, eating, or cooking, which could be rented and/or occupied by an individual or family. This does not include a home business, which is contained within a single structure (including an attached garage) and operated by occupant. Multi-Family rates apply to 3 or more EDU's

Examine your bill: Important information is contained on your water bill. If there are errors on your bill please contact us immediately. Verify that we have the correct service address, mailing address, EDU'S, Owner Name, and Rate Code. See "appeal process" above for more information.

Fire Hydrant Maintenance Surcharge: Each customer's water bill will reflect an additional $1.00 fee collected for the Town of Paradise.

New Owners: New owners of property are placed on the "B" rate automatically. Your rate will be recalculated in April after you have owned the property for one year.

Rate Codes: Rate codes are listed after each service rate in parenthesis. Examine your bill to ensure that the correct rate code is listed.

Sealed Meters: You may have your meter sealed to reduce your monthly service charge. Water cannot be drawn from a sealed meter. Meters sealed for non-payment require full payment of account plus any sealed meter charges in order for water service to be restored.

Who can receive a bill: District policy requires that the "recorded owner receive the water bill". Delinquent bills constitute a possible lien on the property. Duplicate bills for tenants or other parties are available upon request, for an additional $1.00 per bill, per billing period.

Visit us at : WWW.PARADISEIRRIGATION.COM

Irrigation/Residential Irrigation

5/8" & 3/4" Meter	$16.16	(I1/I2)(R1/2)
1" Meter	$19.84	(I3)(R3)
1-1/2" Meter	$29.02	(I4)(R4)
2" Meter	$40.05	(I5)(R5)
3" Meter	$65.77	(I6)(R6)
4" Meter	$102.49	(I7)(R7)

Quantity Charge

Irrigation: $0.30 per HCF

Residential Irrigation: $18.72 first 26 HCF
$0.30 HCF over 26 HCF

Note: Irrigation and Residential Irrigation accounts are defined as those using water on two or more acres to produce a crop for commercial use.

Outdoor Recreation Rate

Service Connection Size	Monthly Service Charge
5/8 & 3/4"	$29.20
1"	$48.76
1-1/2"	$97.23
2"	$155.63
3"	$291.97
4"	$486.72

Quantity Charge

0-750 HCF	$0.30 HCF
751-1500 HCF	$0.55 HCF
Over 1500 HCF	$0.83 HCF

The outdoor recreation rate is for customers that their primary use of water is to support outdoor recreation activities. An application is required.

Fire Service Connection Charges

Service Connection Size	Monthly Service Charge	
Residential	$ 6.49	(FSRA)
ADDED TO RA or RB RATE		(FSRB)
2"	$12.97	(FS2)
4"	$25.96	(FS4)
6"	$38.93	(FS6)
8"	$51.91	(FS8)

Quantity Charge $1.32 per HCF

Any structure that is served with a separate connection to the District's water system that is designed to provide water to fire suppression systems such as fire sprinklers. Reflecting potential demand on the District's water system, the monthly service charge is based on the size of the service connection. All water metered by the "detector" meter will be billed at the highest residential rate currently in effect.

Rate Schedule

Effective: 01/01/2013 Billing

MONTHLY RATES

Meter sizes and Billing codes are now listed on each PID water bill.
Please take the time to compare your next bill with the information contained in this brochure.

- Important Terms & Information
- Residential Rates
- Sealed Meter Rates
- Multiple Family (Units)
- Residential/Care Facilities
- Business & Commercial
- Irrigation/Residential Irrigation
- Fire Service Connection Charges

6332 Clark Rd, Paradise CA 95969
530-877-4971
Paradiseirrigation.com

Residential
Monthly Service & Quantity Charges

A Rate (RA): $22.07
(Based on total annual usage: Less than or equal to 85 HCF from 4/1 of previous year thru 3/31 of current year).
All meter sizes

Quantity Charge:

First 8 HCF	$0.72 HCF
9-15	$1.00 HCF
16 & up	$1.32 HCF

Who Qualifies for this Rate? Residential Customers who have owned service address for longer than 1 year and who use less than 85 HCF during prior year. Be sure to check your bill for your current rate.

B Rate (RB): $29.20
(Based on total annual usage: More than 85 HCF from 4/1 of previous year thru 3/31 of current year).
All meter sizes

Quantity Charge:

First 35 HCF	$0.72 HCF
36-75	$1.00 HCF
76 & up	$1.32 HCF

Accounts with fire service connection
(RBFS3) - $29.20—3/4" meter
(RAFS)—$28.56 ($22.07 + $6.49) - 3/4" x 5/8" Meter
(RBFS)—$35.69 ($29.20 + $6.49) - 3/4" x 5/8" Meter

Sealed Meters

Sealed Rate (SLD): Monthly Service Charge:
1/2 of A –Rate (current sealed rate: $11.03)
Plus Fire Hydrant Fee of $0.50
All meter sizes: Residential/ Business/ Irrigation
Service Fees for Seal/Unseal : $20.00 per service call

If you feel there is a discrepancy in your Service Charge, you must fill out an appeal form within thirty (30) days of your billing date. See " Important Terms and Information" section of this rate brochure for more information.

Multiple Units
Monthly Service & Quantity Charges

Multi-Family (Unit) C Rate (MFC): $19.15 ***per edu****
(3 or more EDU's)
Based on total annual usage: Less than or equal to 85 HCF per EDU from 4/1 of previous year thru 3/31 of current year.

All meter sizes **Quantity Charge**: $0.72 per HCF All usage

Multi-Family (Unit) D Rate (MFD): $22.39 ***per edu****
(3 or more EDU's) Based on total annual usage: More than 85 HCF per EDU 3 or more from 4/1 of previous year thru 3/31 of current year.

All meter sizes **Quantity Charge**: $0.72 per HCF All usage

Multiple Unit Charges: Any mobile home pad, apartment, separate structure of building with habitable space or facilities that could be used for living, sleeping, eating, or cooking, which could be rented and/or occupied by an individual or family. This does not include a home business, which is contained within a single structure (including an attached garage) and operated by occupant. Due to continuing consumption increases, each and every multiple unit (space with mobile, residential/business or residence regardless of size) occupied or unoccupied, will be charge the appropriate service fee times the number of multiple units or EDU. All water used will be billed at the lower tier. Excludes properties with only 2 edus—See RA / RB Rates

**** equivalent dwelling unit***

Residential Care Facilities
Monthly Service & Quantity Charges

Residential/Care Facilities (RCF): $29.20 per calculated EDU

Any facility which provides short term or long term residential housing and care will be charged Multiple Unit Charges calculated on an EDU factor based on their prior year consumption divided by the average for single family residential for the same period. The Calculated EDU will be multiplied by the "B-Rate" monthly service charge to determine the minimum service charge. All water used will be billed at the lowest tier.

All meter sizes **Quantity Charge**: $0.72 per HCF All usage

Business/Commercial

5/8" & 3/4" Meter
Monthly Service Fee: **$22.07 (BA) (LAA)**
Must use less than or equal to 85 HCF from 4/1 of previous year thru 3/31 of current year).
Quantity Charge:

First 8 HCF	$0.72 HCF
9-15	$1.00 HCF
16 & up	$1.32 HCF

5/8" & 3/4" Meter
Monthly Service Fee: **$29.20 (B1) (LA1)**
Quantity Charge:

First 35 HCF	$0.72 HCF
36-75	$1.00 HCF
76 & up	$1.32 HCF

1" Meter
Monthly Service Fee: **$48.76 (B2) (LA2)**
Quantity Charge:

First 59 HCF	$0.72 HCF
60-126	$1.00 HCF
127& up	$1.32 HCF

1-1/2" Meter
Monthly Service Fee: **$97.23 (B3) (LA3)**
Quantity Charge:

First 117 HCF	$0.72 HCF
118-249	$1.00 HCF
250 & up	$1.32 HCF

2" Meter
Monthly Service Fee: **$155.63 (B4) (LA4)**
Quantity Charge:

First 187 HCF	$0.72 HCF
188-399	$1.00 HCF
400 & up	$1.32 HCF

3" Meter
Monthly Service Fee: **$291.97 (B5) (LA5)**
Quantity Charge:

First 350 HCF	$0.72 HCF
351-750	$1.00 HCF
751 & up	$1.32 HCF

4" Meter
Monthly Service Fee: **$486.72 (B6) (LA6)**
Quantity Charge:

First 584 HCF	$0.72 HCF
585-1250	$1.00 HCF
1251 & up	$1.32 HCF

Business Accounts charged by meter size not number of multi-units